



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1649-MC

DATE: March 30, 2016

TO: Iowa Medicaid Hospitals, Physicians, Dentists, Podiatrists, Optometrists, Opticians, Pharmacy, Home Health Agency, Independent Lab, Ambulance, Medical Supply Dealers, Clinics, Rural Health Clinics, Chiropractors, Audiologists, Skilled Nursing Facilities, Rehab Agency, Intermediate Care Facilities, Community Mental Health Center, Mental Hospitals, Community Based ICF/MR, Psychologists, Hearing Aid Dealers, Orthopedic Shoe Dealers, Ambulatory Surgical Centers, Certified Registered Nurse Anesthetists, Hospice, Clinical Social Workers, Federally Qualified Health Centers, Nursing Facility-Mental III and Advanced Register Nurse Practitioner Providers and Managed Care Organizations (MCOs)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Lock-In (LI) Program for Medicaid Fee-for-Service (FFS) Members

EFFECTIVE: April 1, 2016

The IA Health Link managed care program will begin on April 1, 2016.

Most Iowa Medicaid members will transition to the IA Health Link managed care program. The MCOs are responsible for managing their members including setting their own criteria for care management programs, such as the LI program, per their contracts. All three MCOs will be utilizing a LI program. Providers and members will receive information on the program upon roll-out. Please contact the MCOs directly for more information.

For members who will remain in Medicaid FFS, the LI Program will be ending after March 31, 2016. The IME will continue to monitor the limited number of Medicaid FFS members who were previously part of the LI Program to ensure healthy outcomes and monitor costs.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909 or by email at imeproviderservices@dhs.state.ia.us.